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RUSHMOOR BOROUGH COUNCIL

OVERVIEW AND SCRUTINY COMMITTEE

at the Council Offices, Farnborough on Thursday, 18th September, 2025 at 7.00 pm

To:

Cllr Halleh Koohestani (Chairman) Cllr Nadia Martin (Vice-Chairman) Cllr M.J. Tennant (Vice-Chairman)

> Cllr Leola Card Cllr C.P. Grattan Cllr Steve Harden Cllr Rhian Jones Cllr G.B. Lyon Cllr Bill O'Donovan Cllr S. Trussler Cllr Becky Williams

Standing Deputy

Cllr A. Adeola Cllr C.W. Card Cllr Mara Makunura Cllr T.W. Mitchell Cllr M.J. Roberts Cllr Dhan Sarki

Enquiries regarding this agenda should be referred to the Administrator, Adele Taylor, Democratic Services, Tel. (01252) 398831, Email. adele.taylor@rushmoor.gov.uk.

AGENDA

1. **POLICING AND COMMUNITY SAFETY –** (Pages 1 - 30)

To receive an update from Chief Inspector Gillian Cox, Hampshire Police, and David Lipscombe, Community Safety Manager, on current issues across the Borough, positive news stories and challenges within the policing and community safety sector.

The Portfolio Holder for Pride in Place and Neighbourhood Services, Cllr Christine Guinness, has been invited to attend the meeting.

2. **WORK PLAN –** (Pages 31 - 40)

To consider the Work Plan for the 2025/26 Municipal Year (copy attached).

MEETING REPRESENTATION

Members of the public may ask to speak at the meeting on any of the items on the agenda by writing to the Committee Administrator at the Council Offices, Farnborough by 5.00 pm two working days prior to the meeting.

Applications for items to be considered for the next meeting must be received in writing to the Committee Administrator fifteen working days prior to the meeting.

Overview & Scrutiny C/Insp Gillian COX

September 2025





District Commander Review

Where we have come from.....

Where we are now.....

Where we are going to....

All Crime



General Crimes & Outcomes

General Crime Summary







	HMIC 9 Group	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25	Total
	■ 1 Violence Against the Person	241	245	253	266	235	255	231	300	240	269	260	281	3,076
ט	⊞ 2 Sexual Offences	24	21	20	22	23	31	23	30	27	38	29	21	309
a	∃ 3 Robbery	12	6	3	3	1	5	2	6	2	11	5	7	63
age		259	221	246	239	177	242	186	186	191	190	162	231	2,530
	⊞ 5 Criminal Damage and Arson Offences	55	33	49	60	46	44	34	59	50	46	49	53	578
ω	⊞ 6 Drug Offences	22	22	17	17	29	19	21	21	27	29	23	16	263
		7	2	10	9	5	7	3	4	12	11	8	4	82
	⊞ 8 Public Order Offences	66	61	68	57	55	68	50	68	58	59	99	92	801
	⊞ 9 Miscellaneous Crimes Against Society	15	12	10	12	11	12	11	13	12	9	18	18	153
	Total	701	623	676	685	582	683	561	687	619	662	653	723	7,855





ASB



Op Sentinel



Patrol Target

282

Compliance

96%

Missed Patrols

10

Unplanned Patrols

1,422

Patrols Missed 12 January 2025



Compliant Patrols

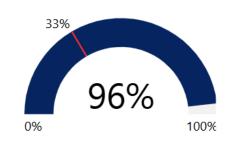




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Hotspot Name	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25
104-Aldershot	100%	100%	100%	100%	91%	100%
111-Farnborough	100%	100%	100%	100%	100%	100%
Total	100%	100%	100%	100%	96%	100%

Coverage





All Crime - Outcomes

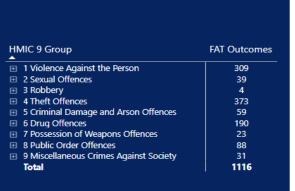


General Crimes & Outcomes

FAT Outcome Rate

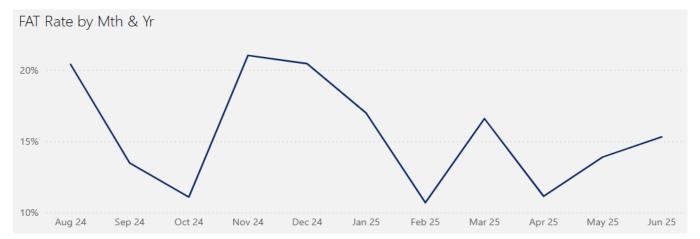












Year	Aug 24	Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Total
Current Year	20.4%	13.5%	11.1%	21.0%	20.4%	17.0%	10.7%	16.6%	11.1%	13.9%	15.3%	15.6%
Previous Year	15.5%	12.8%	11.4%	21.2%	17.9%	12.1%	15.2%	8.9%	15.8%	14.2%	14.5%	14.4%
% Difference	4.9%	0.7%	-0.3%	-0.2%	2.6%	4.9%	-4.5%	7.7%	-4.6%	-0.3%	0.8%	1.2%
Total												



Calls for Service

Performance Summary

CALL HANDLING 999 Calls Av Speed to Ans (ASA) 90% in 10s

92.3%

(2024/25: 92.7%)

101 Calls Av Speed to Ans (ASA) in 4mins

3m 12s

(2024/25: 3m 07s)

101 % Abandonment after 3mins <=10%

4.7%

(2024/25: 4.4%)

101 calls % abandonment: reduction compared to 2024/25

12.8%

(2024/25: 12.9%)

INCIDENT RESPONSE G1 % DSP in 5mins

65.5%

(2024/25: 64.5%)

G1 on scene in 15mins

Mean: 18m 34s (2024/25 YTD: 20m 32s)

Median: 12m 44s (2024/25: 13m 11s) G2 DSP in 15mins

Mean: 1h 51m (2024/25 YTD: 1h 5m)

Median: 21m 55s (2024/25: 14m 57s) G2 % ONS in 60mins

53.4%

(2024/25: 63.0%)





Response Times





Engagement

CBO's

13 Criminal Behaviour Orders

- 4 added in 2025
- 2 years Indefinitely
- 7 in prison for breaching

Neighbourhood Policing Pledge

Local Bobby's

Neighbourhood Contact Promise

Your area | Hampshire and Isle of Wight Constabulary

Local Bobby's

PC Nilam RAI

PC Adam FOXWELL

PC Baz LAKSAMBA

PC Nathan BALCHIN

Community Engagement Channels

- Hants Alert
- Let's Talk
- Facebook
- IAG



- Empress
- Knellwood

St Marks

 Search - farnborough | Police.uk (www.police.uk)

Nilam Rai



<u>Search - farnborough | Police.uk</u> (www.police.uk) Cherrywood

Cove and Southwood

Fernhill

St Johns

West Heath



Baz Laksamba



Rowhill

Wellington

 Search - aldershot north | Police.uk (www.police.uk)



Nathan Balchin



Manor Park

Aldershot Park

North Town

Aldershot South | Police.uk
 (www.police.uk)





- New Chief Constable Alexis Boon
 - Moving from reform to perform
- New Chief Inspector Alex Reading
- Challenges
- Opportunities

Questions?





RELENTLESS PURSUIT OF CRIMINALS

SAFE FOR EVERYONE

EXCEPTIONAL LOCAL POLICING

PUTTING VICTIMS FIRST

Rushmoor Overview and Scrutiny – Community Safety team update

18th September 2025

Place Protection Team

- Community Safety (2 x full time officers, 1 x part time analyst, 0.25 x Apprentice)
- Licensing (6 x officers)
- Place Protection Officers (5 x patrolling officers, 2 x office)
- Maintenance (4 x officers)
- CCTV (via Runnymede)

Community Safety Team

- Statutory requirement for RBC to respond to crime, disorder and ASB under the Crime and Disorder Act
- General enquiries e.g. customer, partner, Councillors
- Co-ordination of cases with partner agencies including meeting coordination, case conferences etc
- Use of early intervention e.g. warning letters, home visits, education, Acceptable Behaviour Contracts
- Formal Tools and Powers for more serious cases e.g. CPN/W, Injunctions, Closures, PSPO
- Antisocial Behaviour Case Review
- Management of CCTV service via Runnymede BC

Other key duties

- Safeguarding lead for the Council ensuring training and updates provided to all staff and ensuring staff are completing referrals where required at least 119 safeguarding referrals completed this year so far
- PREVENT duty members of Hampshire PREVENT partnership, promoting awareness of PREVENT and sitting on Channel Panel when relevant (1 so far this year)
- Serious Violence duty part of Hampshire wide Violence Reduction Unit, with H&R partnership group to consider local picture and actions (workshop scheduled for early October)
- Domestic Abuse coordination of NE Hants Domestic Abuse Forum with HDC and responsible for considering applications for Domestic Homicide Reviews (1 application considered so far in 2025)

Facts and figures for 2025 so far

- Received and triaged **901** police 101 reports to team inbox, responding directly where appropriate or liaising with relevant partners (e.g. Police, Housing Associations)
- Dealt with 161 direct enquiries to team inbox
- 899 incidents recorded by CCTV Control Room with 41 associated arrests
- 9 x new referrals received from partners for our monthly People meeting in addition to ongoing open cases
- 9 x Community Protection Warnings/Notices issued
- 4 x Acceptable Behaviour Contracts, with a further 1 x currently pending sign-up
- 1 x Domestic Homicide review application considered and awaiting Home Office approval
- 1 x Antisocial Behaviour Case Review carried out following customer request

Other highlights

- Think Safe year 6 project held at RBC offices for first time with 840 Year 6 pupils attending
- CCTV camera replacement scheme complete all cameras replaced with brand-new high-quality Bosch cameras
- 3 x new town centre CCTV cameras installed in Queensmead
- Detached youth work with XX sessions carried out in 2025 across XX unique locations and XX young people engaged with
- Joint partnership cycling and e-scooter awareness campaign in Farnborough Town Centre following complaints focusing on education and encouragement
- Promotion of ASB Awareness Week in July with partnership town centre stalls police and portfolio holder in attendance

Case study – unwanted visitor

- Referral received from Vivid regarding concerns for tenant who is having disruptive visitors to property, concerns regarding cuckooing, drug and alcohol use and impact on neighbours
- Case reviewed at People meeting
- One to one support offered via Catalyst project for persons at risk of cuckooing or exploitation
- Community protection warning issued by Community Safety to main visitor to flat which
 was breached leading to a community protection notice being issued
- Community protection warning issued to tenant also a means to provide him with a route to say "no" – tenant has since made one call to police regarding the visitor, who then left
- Currently ongoing with follow-up visit to tenant and neighbours planned
- Supporting elderly neighbour with desire to move into supported accommodation

Case study – partnership ASB response

- Report from vulnerable and pregnant Vivid resident about a neighbour targeting her as well as wider neighbourhood
- Signposted resident to appropriate support services
- Called partnership meeting to find plan appropriate actions
- Information gathering from nearby residents and neighbourhoods including community surveys and statements
- Wider concerns related to perpetrator reported to Childrens Services
- Due to escalation and impact on mental health supported partners in ensuring vulnerable resident moved prior to giving birth
- Vivid continued action to negate wider neighbourhood impacts of perpetrator

Current concerns for community safety team

- Mental health/social care issues and partner resourcing to deal with these
- Community cohesion issues
- Ongoing complaints regarding conduct of street preachers in town centres
- Aldershot town centre youth ASB
- Youth catapult issues

Community Safety 2025 Survey headlines

- 1,016 respondents, with 398 under the age of 18
- 71.1% of residents feel safe during the day, very slightly down on last year
- Feelings of safety for under 18s has increased
- Issues most affecting all residents included drugs, drug users and dealing and street lighting after dark
- The park where residents felt most unsafe were Manor Park
- Respondents felt that crime levels were lower than in the 2023 survey
- 59% of respondents felt crime and ASB was at a low or very low level
- 22% of respondents had been a victim of crime or ASB in the last 12 months
- Victims of crime and ASB are reluctant to report due to feeling "nothing will be done"

Joint Overview and Scrutiny update – 19th June 2025

- Members from Basingstoke and Deane and Hart reviewed work carried out by wider Community Safety Partnership partners against the four partnership priorities for 24/25
 - •Feelings of safety, serious violence, domestic abuse, antisocial behaviour, town centres
- Questions focused on:
 - How the partnership worked together to ensure partners delivered against the priorities
 - •How work of the partnership was promoted
 - •Delivery of projects under Safer Streets 5 funding
 - Feelings of safety
 - •Lack of representation from partner agencies at the meeting
- The committee endorsed the work of the Safer North Hampshire Strategic Community Safety Partnership for 24/25

- Priorities for 2025/26 as identified by Strategic Assessment (available on RBC website - Safer North Hampshire Community Safety Partnership - Rushmoor **Borough Council**)
 - Improving feelings of safety and health outcomes within the CSP area
 - Serious violence
 - Domestic abuse
 - Antisocial behaviour
 - Town centre engagement

Contact the team

- David Lipscombe, Community Safety Manager <u>David.Lipscombe@rushmoor.gov.uk</u>, 07884 734526, Microsoft Teams
- Mitch While, Community Safety Officer <u>Mitch.While@rushmoor.gov.uk</u>, 07826 293313, Microsoft Teams
- Team email <u>communitysafety@rushmoor.gov.uk</u>
- Web www.rushmoor.gov.uk/communitysafety

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OVERVIEW AND SCRUTINY COMMITTEE WORK PLAN

The purpose of the work plan is to plan, manage and co-ordinate the ongoing activity and progress of the Council's Overview and Scrutiny Committee. It will be updated regularly and presented to each meeting of the Committee. It will include issues that are currently being actioned as well as those that will be subject to future work.

The Committees Terms of Reference are as follows:

- to perform all overview and scrutiny functions on behalf of the Council;
- to appoint such formal sub-committees and informal task and finish groups as it considers necessary to assist it in discharging its functions;
- to prepare and approve the overview and scrutiny work programme so as to ensure that the Committee's time is effectively and efficiently utilised;
- to undertake investigations into such matters relating to the Council's functions and powers as:
 - (1) may be referred by the Council, Committees, the Cabinet, or the Leader; or
 - (2) the Committee may consider appropriate; or
 - have been referred to the Committee pursuant to the "call-in" procedure set out in the Overview and Scrutiny Procedure Rules in Part 4 of this Constitution. (These can be decisions taken by the Cabinet, a Cabinet Member, key decisions taken by an officer or under joint arrangements).
- to monitor and review the performance of the Council and services against relevant performance indicators and adopted plans;

Page 31

- to review and/or scrutinise decisions proposed to be made (pre-decision scrutiny) or actions taken in connection with the discharge of any of the Council's functions;
- to review existing policy and strategy with a view to securing continuous improvement in the way in which the Council's functions are exercised, having regard to a combination of economy, efficiency and effectiveness;
- to make reports and/or recommendations to the full Council and/or the Cabinet in connection with the discharge of any functions;
- to review and/or scrutinise any matter affecting the area or its inhabitants;
- to discuss initiatives put forward for consideration by individual members of the Committee and any relevant 'call-for-action' in accordance with the Overview and Scrutiny Procedure Rules set out in Part 4 of this Constitution; and
- to consider petitions referred to the Overview and Scrutiny Committee in accordance with provisions set out in the Petition Scheme set out in Part 4 of this Constitution.

Page 33

(A) ISSUES CURRENTLY BEING PROGRESSED BY THE OVERVIEW AND SCRUTINY COMMITTEE TASK AND FINISH GROUPS

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2025/26)	CURRENT WORK
To monitor the performance and activities of Registered Providers working in the Borough	Cllrs Gaynor Austin, Halleh Koohestani (Chairman), S.J Masterson, Bill O'Donovan and M.D. Smith. Cllrs Abe Allen, G.B. Lyon	The Group were due to meet on 11 September to discuss and plan the review of Registered Providers for 2025/26.
	and Becky Williams will act as Standing Deputies.	
To review the Council Tax Support Scheme	Cllrs P.J. Cullum, C.P. Grattan, Halleh Koohestani (Chairman), M.J Roberts and S. Trussler.	Officers were in the process of preparing some data to share with Members with suggestions on the way forward considering the impacts of Local Government Reorganisation.
To consider further the economical and environmental impacts of Farnborough Airport on the Borough	Cllrs Abe Allen, C. Card, P.J. Cullum, Halleh Koohestani (Chairman) G.B. Lyon and Bill O'Donovan.	NOTE - meetings of the Farnborough Airport Task and Finish Group, which is tasked to look at the environmental and economic impacts of the airport, will be adjourned until the outstanding planning application has been determined.
	The Portfolio Holder for Policy, Performance and Sustainability will be invited	

ISSUE (PURPOSE OF REVIEW)	TASK AND FINISH GROUP (MEMBERSHIP 2025/26)	CURRENT WORK
	to the meeting as and when appropriate.	

(B) ISSUES CURRENTLY BEING PROGRESSED BY THE OVERVIEW AND SCRUTINY COMMITTEE IN LINE WITH THE COUNCIL DELIVERY PLAN 2025/26

SKILLS ECONOMY AND BUSINESS						
ISSUE	CURRENT WORK					
	HOMES FOR ALL: QUALITY LIVING, AFFORDABLE HOUSING					
ISSUE	CURRENT WORK					
Registered Providers Task and Finish Group	Reviewed work undertaken in the 2024/25 Municipal Year at the June OSC meeting and suggested that the Group consider the Terms of Reference and question the best use of time to achieve strategic discussions with RPs. Consideration would also be given to the makeup of the Group and the option to widen the membership.					
Housing and Homelessness Prevention Strategy	Reviewed the Housing and Homelessness Prevention Strategy to track progress since 2024/25 at the July meeting. The progress to date had been noted.					
COMMUNITY	COMMUNITY AND WELLBEING: ACTIVE LIVES, HEALTHIER AND STRONGER COMMUNITIES					
ISSUE	CURRENT WORK					
	PRIDE IN PLACE: CLEAN, SAFE AND VIBRANT NEIGHBOURHOODS					
ISSUE	CURRENT WORK					

Last Updated 29/08/2025

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	THE FUTURE AND FINANCIAL SUSTAINABILITY						
ISSUE	CURRENT WORK						

OVERVIEW AND SCRUTINY COMMITTEE

WORKFLOW - June 2025- March 2026

DATE	ITEMS	
12 June 2025	Appointments Registered Providers Annual Report – 2024/25 – ZP	
31 July 2025	Housing and Homelessness Prevention Strategy – ZP/JP	
4 September 2025	Local Government Reorganisation – KE/GW	
18 September 2025	Police and Community Safety – JK/DL/GC	
23 October 2025	Community Engagement – How we consult with and understand the views of our residents	
11 December 2025	SERCO Walk this Waste Pilot	
29 January 2026	Leisure Centre pre decision scrutiny	
Feb (Date TBC)?	Finance (FRP)	
26 March 2026	Regen & Civic Quarter	
Potential Future Items for the Committee in 2025/26	 Highways issues (condition of roads, speeding and road safety issues) – HCC – letter being drafted Business Support & Economic Development 	

OVERVIEW AND SCRUTINY COMMITTEE

Progress Meetings 2025/26

Membership: Cllr Halleh Koohestani (Chair), Cllr Nadia Martin (Vice-Chair), Cllr Martin Tennant (Vice-Chair) and Cllrs Leola Card, Gareth Lyon, Bill O'Donovan and one vacancy.

Click here to view the latest Action Tracker

(Please refresh the page when opening to ensure the latest version is available)

DATE	ITEM	NOTES
17.06.2025	Registered Providers T&F Annual Report (12 June)	ACTION – the T&F Group alongside the Portfolio Holder to review the Terms of Reference (ToR) of the Group. Consider how RPs can be rated on their operational standards through the use of score cards.
	Housing and Homelessness Prevention Strategy	Consideration be given to changing the date of the July Committee meeting to allow Cllr Dibble to attend. AT to look at date options and report back. Alternatives include, asking KD to join online or providing a summary of questions to be answered offline if go ahead with original date.
	Work Plan	See schedule above
13.08.2025	Community Safety and Policing	Scope item for meeting on 18 Sept (DL in attendance) Updates from the Community Safety Team as per in previous years, to include;
		Overview of the Service
		Update on key work

Last Updated 29/08/2025

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		What's gone well
		Concerns
		Community Safety Survey feedback
		Joint Scrutiny meeting feedback
		A request would be made to the police for a general overview of the last 12 months.
		High level info to be provided on protests and street preachers.
	Local Government	Scope item for meeting on 4 Sept (KE in attendance).
	Reorganisation	Content to include:
		The case for change
		How the model meets the criteria
		Financial information
		Results of the LGR consultation
		- Nobalto of the Eor Combattation
		The CGR survey results would not be included as the consultation finishes on 12 September.
		KE and GW would be in attendance, with JD as Lead officer.
	Future Meetings	SERCO can't do October – move to December 2025 meeting
		Move Leisure Centre Pre decision scrutiny to January 2026 meeting
		Bump Finance (to inc. MTFS & FRWG) to a future meeting
		Potential item for October 2025 Community Engagement- how we consult with and
		understand the views of our residents.
29.09.2025		
03.11.2025		
1= 12 222		
17.12.2025		

Last Updated 29/08/2025

05.02.2026	
02.04.2026 Wash Up	
Other Items	